

## H.O.A. Emergency Community Response Team

**What is it?** HOA directors and HOA committee leaders working with Clubhouse volunteers, directed by Kelly Rose to provide needed services to those who cannot provide for themselves.

**What services can this team provide?** We will take your calls and get you on our “Buddie List” if you want someone to check on you regularly. Provide deliveries of food and monitor shut ins, especially those who are alone. We can run errands and pick up grocery items or medications. We can get you to your necessary appointments. We will have first aid personnel available for minor issues, but please remember that for medical emergencies, you **MUST CALL 911**. We can provide light maintenance and possibly help you find vendors to help with problems we cannot handle. We can provide notaries for document notarization and verification and possibly provide consultation for people wanting to create living wills.

**How can I get help from this service?** Please call the Recreation Desk at 772-466-0777. It is possible, even likely that the Rec Desk may close. If that happens, there will be directions on the phone message who to call for the type of help you are seeking. In that event, we will publish new numbers of contacts who can help you meet your individual needs.

**Who will provide these services?** This is a totally volunteer program. We have a fantastic group of front line volunteers, **but we need more volunteers**. When you consider offering yourself to volunteer, please know that we intend to screen those calling for help and you will not be asked to have contact with residents who are positive for virus, have had contact with the virus or are exhibiting fever or other symptoms.

We need volunteers who have expertise in medical and first response areas. Doctors, Nurses, EMT's, Firemen and First Aid trainees. We need volunteers to go out and pick up food, grocery or medication and deliver to residents, We need folks who can take people to appointments. We need people to work Buddie Lists and phone contact shut ins and people who live alone. We need people who can help with minor maintenance items and who can help people find solutions to household problems. We will need people who can help distribute initial program information and any future communications on a door to door basis. If you wish to volunteer, please call the rec department line 772-466-0777. You may also call Bob Heslop at 574-876-6674 if you are unable to connect with the rec line.

If you have suggestions which you think may help us extend or improve this service, please also call the rec. department line.