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Mr. Theo Kazadzis
123 Huddleston Rd.
Peachtree City, Georgia 30269

Dear Theo:

I want to thank you for service above and beyond the call of duty. Recently, I brought my car into your shop to have some repairs completed. The repairs were of course completed quickly and correctly. I was very satisfied with the work that you did on the car. (As an attorney, I must say I am always glad to find an honest mechanic.)

Unfortunately, when I purchased the car, the dealer did not include the radio code which would typically be kept in the glove box. Of course, without this theft prevention code, the radio would not operate after the battery was disconnected. After a thorough search of the car, you went well out of your way to get the number from the dealer and had my radio working the very same day.

Ordinarily, I could have waited, but this day was a Friday. The next day, I was driving from Peachtree City, Georgia to Mobile, Alabama in order to see a friend's wedding and then go to the beach. The prospect of the trip without music was an unpleasant one. You not only fixed my car, you also saved my trip.

Thank you for always going above and beyond the call of duty!

Your satisfied customer,



John B. Miller