

Report Card For THEO'S AUTOMOTIVE

Dear Mr/Ms Denny Montgomery
 We are constantly seeking new ways to improve our quality of service.
 Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments It is very nice to have someone we can trust in the auto repair business. Thank you.

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Dear Mr/Ms Peery of Hampton Ja.
 We are constantly seeking new ways to improve our quality of service.
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- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments Very satisfied with quality of service. Theo fixed an oil leak that 3 other shops could not. TOP NOTCH!! Thanks

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Dear Mr/Ms Theresa Crymes
 We are constantly seeking new ways to improve our quality of service.
 Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments I appreciate your Great Service, honesty And timely manner. Thanks