

Dear Theo,

Thank you! You are the
BMW rockstar! You do great
work! Thanks again.

Kindest Regards!

Tom Wood

770-629-3684

Report Card For **THEO'S AUTOMOTIVE**

Dear Mr/Ms BOB JOHNSON

We are constantly seeking new ways to improve our quality of service.
Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line with final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell your friends about us? Yes No

Comments I REFER MY FRIENDS AND FAMILY TO THEOS EVERY CHANCE I HAVE. YOUR SERVICE QUALITY IS EXCELLENT AND YOU ARE THE MOST HONEST SHOP I HAVE EVER DEALT WITH.
