

REPORT CARD FOR THEO'S AUTOMOTIVE

Dear Mr/Ms *Goldie*

We are constantly seeking of new ways to improve our quality of service.

Your honest input and opinion will be greatly appreciated

- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line
final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell
your friends about us? Yes No

Comments *My car smelled like souvlaki!*

Ha Ha every time my Sreepen mont was excellent write

REPORT CARD FOR THEO'S AUTOMOTIVE

Dear Mr/Ms *Nancy Mc Neight*

We are constantly seeking of new ways to improve our quality of service.

Your honest input and opinion will be greatly appreciated

- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line
final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell
your friends about us? Yes No

Comments *I appreciated the fast service. Will come back again!! THANKS*

REPORT CARD FOR THEO'S AUTOMOTIVE

Dear Mr/Ms *Ireland*

We are constantly seeking of new ways to improve our quality of service.

Your honest input and opinion will be greatly appreciated

- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line
final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell
your friends about us? Yes No

Comments *Keep up the great work - it's nice having an auto shop you can trust!*