

Report Card For THEO'S AUTOMOTIVE

Dear Mr/Ms Johansen

We are constantly seeking new ways to improve our quality of service.
Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments My dad is a mechanic airplane & auto. He always did everything himself until he met THEO. We use Theo's auto for all our needs - if you can win my dad's business you are the best shop in the world.

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Dear Mr/Ms GUENTHER + GISELA KNAUTE

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- 2) Was our original estimate in line with final billing? ☐ Same ☐ A bit higher ☒ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments THANKS THEO, FOR ALWAYS DOING A GREAT JOB ON MY CAR. THANKS FOR BEING HONEST

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Dear Mr/Ms PATTY MAX

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- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments THANKS FOR TAKING CARE OF MY BRAKES SO QUICKLY, BEING A REALTOR I NEED A RELIABLE, SAFE VEHICLE. I WILL DEFINITELY BE BACK.