

# REPORT CARD FOR THEO'S AUTOMOTIVE

Dear Mr/Ms William Beard

We are constantly seeking of new ways to improve our quality of service.

Your honest input and opinion will be greatly appreciated

- 1) Our front desk or phone service? Excellent ☒ Average ..... Poor .....
- 2) Was our original estimate in line final billing? Same ☒ A bit higher..... Lower.....
- 3) Were you satisfied with our work? Excellent ☒ Average ..... Poor .....
- 4) Would you come back and tell your friends about us? Yes ☒ No .....

Comments

Theo and Aria really care about my car + our business. I recommend Theo to all my friends.

# Report Card For THEO'S AUTOMOTIVE

Dear Mr/Ms Henry Wilson/Debra Wilson

We are constantly seeking new ways to improve our quality of service.

Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments

Theo, you are the only person we trust to work on our childrens cars. You've always been fair & honest and we very much appreciate you & your staff. Thank you very much

# REPORT CARD FOR THEO'S AUTOMOTIVE

Dear Mr/Ms Holli Traumer

We are constantly seeking of new ways to improve our quality of service.

Your honest input and opinion will be greatly appreciated

- 1) Our front desk or phone service? Excellent ☒ Average ..... Poor .....
- 2) Was our original estimate in line final billing? Same ☒ A bit higher..... Lower.....
- 3) Were you satisfied with our work? Excellent ☒ Average ..... Poor .....
- 4) Would you come back and tell your friends about us? Yes ☒ No .....

Comments

Theo - your honesty and care for the customer will allow you to succeed!