

# Refund & Cancellations

Last Updated January 7, 2020

## RETURN & EXCHANGE & CANCELLATION

Thank you for shopping at Being: Jewelry & Accessories by STYLE with Glenda K. Harrison. We're here to help.

You have 15 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Items marked "FINAL SALE" in the product description are not eligible for refund, store credit, or exchange. This includes all items in our SECOND LIFE RESALE department (section).

Where possible, we will offer to replace items deemed faulty.

Exchange of goods is subject to availability.

## REFUND

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment) at your original purchase price.

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

## RETURN SHIPPING POLICY

In most cases, we use the USPS for shipping. You have up to 7 days after receipt of goods to make a request to us via email for a Return Merchandise Authorization (RMA) number to return your item.

Once you have been issued with your RMA number you will have 8 days for us to receive the items so we can refund or exchange (when applicable). Please send your return request to: [customerservice@glendakharrison.com](mailto:customerservice@glendakharrison.com)