TERMS AND CONDITIONS

BUGLE ENTERPRISES, LLC

105 E Hartford Ave, Phoenix, AZ 85022

Phone (Toll Free): 1-855-828-4538

Email: Sales@bugletee.com

<u>Customer Service.</u> Please call or email us with questions about products, shipping, tracking, pricing etc. Our office hours are: Monday – Friday, 8 am - 6 pm and Saturday, 9 am – 5 pm.

Sales Department. Please call or email us if interested in applying for a new wholesale account or other unique requests. We can also help you apply for terms, process orders and answer questions.

Order by Phone or Email.

<u>Custom Orders.</u> Please call or email with details. Additional cost and shipping time may apply.

International Orders. Shipping and handling for international orders varies. Customers are responsible for all tariffs, duties and taxes associated with their orders. Please call or email for specific information.

Payment. We accept all major Credit Cards (Visa, MasterCard, Discover), as well as checks or money orders. Checks must clear before the order will be shipped. Accounts may also apply for a net 30 credit account; please ask for an application.

Shipping and Handling. Orders are shipped by US Mail. Shipping is always free. Please let us know if you require expedited shipping, which may be subject to additional fees.

Return Policy. We take pride in the products we offer and service we provide. Customer satisfaction is very important to us. Therefore, we offer a 30 days of purchase return policy. Products must be in new condition. We reserve the right to reject a return that does not meet this criterion. No restocking fee. We do not accept items that have been customized with a logo or special orders.

<u>Customer's Return to Wholesaler Policy.</u> Customer must return at least the top part of a damaged tee to the wholesaler. Wholesaler will replace the tee with a similar product at no cost to the customer. Bugle Enterprises will replace all damaged tees at no cost to wholesaler.

Backorders. If a backorder causes your order to be sent in multiple shipments, you will be charged only for the items as they ship. Shipping is always free in the United States.

Billing Terms. Unless Customer has established an approved credit line payment is due immediately upon placing the order. For approved credit lines (subject to submission of Wholesale Application, review and approval by Bugle Enterprises and signed agreement of our Terms and Conditions), payment terms are net 30 days from the invoice date. Customer agrees that Bugle Enterprises may charge, and Customer will pay, interest at one and one-half (1.5%) percent per month on all invoices remaining unpaid after thirty (30) days from date of invoice (minimum charge per invoice is \$10.00). Customer agrees to pay all collection costs incurred, including attorney fees and court costs for any collection efforts on outstanding balances.

Important Disclaimers. All prices on our website, in emails, or elsewhere printed are subject to change with 45 days notice. We reserve the right to correct typographical and printing errors appearing on our website, email, or printed pricing. All products are subject to availability. All orders are subject to acceptance by Bugle Enterprises LLC.

Returned checks are subject to a service charge of \$35 per check, and C.O.D. is not accepted.

Please return this form signed and dated along with your Application.

We agree to all terms above.

Date:....

Customer name and address :....

Authorized Signature:

Print name:

PHOENIX, AZ, SEPTEMBER 2016 (w-1)