



Veterinary Technician Learning & Development Specialist

[Veterinary Emergency + Referral Center of Hawaii \(VERC\)](#) is an advanced 24-hour veterinary emergency and specialty hospital. Our dedicated board-certified specialists and highly trained emergency professionals provide a collaborative approach to veterinary medicine. Supported by our modern, state-of-the-art facility, we offer a full in-house laboratory, ultrasonography, CT, MRI and electrochemotherapy.

At VERC, our mission is to provide the highest standard of emergency and specialty medicine, offering the most comprehensive and progressive patient care on the Hawaiian Islands.

About the job:

The Technician Learning & Development Specialist works collaboratively and cross-functionally with local hospital teams to develop, organize and deploy Ethos educational initiatives at the local hospital level. The focus of this position is on planning, organizing, and directing the clinical training and professional development of all Veterinary Technicians and Assistants. That includes the direction and oversight of all Technician continuing education (CE), both live and online through the VetBloom virtual learning environment. The Learning & Development Specialist works as an on-the-floor Technician while facilitating learning opportunities for fellow Technicians and Veterinary Assistants.

- Facilitates Veterinary Assistant and Technician training with a focus on direct hands-on clinical skills and/or by a train the trainer approach.
- Plans and presents Veterinary Assistant and Technician in-service training, with the support of the larger L&D Team.
- Tracks training modules for all technician levels within the hospital.
- Provides input into the Technician protocol practical development, standardization and sign-off process.
- Directly trains Veterinary Assistants and Technicians in all skill levels in accordance with the written protocols.
- Working with Clinical Supervisors, facilitates learning and development plans for Veterinary Assistants and Technicians including the effective, timely protocol sign-off process and direct training.
- Works collaboratively with the local Medicine and Operational, and Regional L&D and Event Management teams on the agenda planning, speaker identification and general support of continuing education events for Ethos Technicians and rDVM teams.
- Strives to provide an environment conducive to learning and encourages a culture of learning within the hospital and consistent with the Ethos mission, vision and values.

About you:

The individual best suited for this position will have outstanding, advanced technical/nursing skills, be a proven leader/teacher, have patience in all situations, be highly organized, be confident in their communication with the entire staff, be positive, driven, and motivated to push others to their best potential.

Education, License and Job Requirements:

- BA/BS preferred but not required
- Certified, Licensed or Registered Veterinary Technician designation is essential.
- Schedule will vary and may include days, nights, and weekends.

Skills and Experience:

- Proficient in basic, intermediate, and advanced technical skill
- Minimum of 5 years' experience as a veterinary technician preferred
- Strong interpersonal and teaching skills are essential

FLSA Classification: Non-Exempt

Benefits of Working at Veterinary Emergency + Referral Center of Hawaii:

- Full-time benefits include
- health with an optional 100% employer paid plan,
- dental,
- vision,
- disability and life insurances,
- flex-spending accounts,
- 401(k),
- Employee Assistance Program,
- paid time off,
- uniforms,
- and a generous CE allowance.

Ethos is an Equal Opportunity Employer. Ethos does not discriminate on the basis of race, religion, color, sex, gender identity, sexual orientation, age, physical or mental disability, national origin, veteran status or any other basis covered by appropriate law. All employment is decided on the basis of qualifications, competence, merit, and business need.

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