



Personal Data Protection Compliance Attestation Letter

October 30, 2020

xMatters Inc.
510 Burrard St. Suite 200
Vancouver, BC V6C 3A8

We have examined the design of xMatters Inc. (the "Company") controls related to the Software as a Service ("SaaS") products that the Company provides as of October 26, 2020. The controls implemented refer to the management of personal data as defined in and in connection with the applicable Privacy and Data Protection regulations requirements including the European Union General Data Protection Regulation ("GDPR"), the Canadian Personal Information Protection and Electronic Documents Act ("PIPEDA"), the Australian Privacy Principles ("APP") and the California Consumer Protection Act ("CCPA") (the "Regulations") to provide reasonable assurance that the controls were designed in conformity with the aforementioned Regulations and therefore fulfill the compliance requirements.

The Company's management is responsible for the adequate design of these controls and compliance with the Regulations. Our responsibility is to express an opinion on the design of these controls and the Company's compliance based on our examination.

Our examination included (1) obtaining an understanding of the design of the Company's SaaS controls over the Regulations; and (2) performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

Because of inherent limitations, controls may not prevent, detect or correct errors or fraud which may occur. Also, projections of any evaluation of adequate design to future periods are subject to the risk that controls may become inadequate because of change in conditions, or that the degree of compliance with the policies and procedures may deteriorate.

In our opinion, as of October 26, 2020 the Company in all material respects has adequately designed controls over the Regulations to provide reasonable assurance that the data used as part of the SaaS products is managed compliantly.

This report is intended solely for the information and use of the Company and its stakeholders and is not intended to be and should not be used by anyone other than these specified parties.

A handwritten signature in black ink, appearing to read 'AJB'.

Alejandra Brown, MBA, CIPP/E, CIPT, CIPM
President and Principal Consultant
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