

# CLAIM-DOCUMENT



Please fill out the complete document, fold along the black mark, put this document in an envelope with viewing window and send it together with the claim pump to the following address:

**Eckerle Technologies GmbH**  
- Customer service -  
Otto-Eckerle-Straße 12a  
D-76316 Malsch

## REASON OF RETURN:

Guarantee

Repair

Inspection

(Examination and testing fee, please consider!  
90,00 € / piece, plus VAT)

## CONTACT

Company:.....  
Street: .....  
Town: ..... Date:.....  
Eckerle Customer No.: .....

Contact person: .....  
Phone no.: .....  
E-Mail: .....  
Customer Order no.:.....

## DETAILED ERROR DESCRIPTION / REASON OF CLAIMING

Article designation: .....  
(according to type label)

Date of purchase: .....

Part No.: .....  
(10-digit number according to delivery note or invoice)

Quantity of returned items: .....

## OPERATING CONDITIONS OF THE DEVICE

Input Voltage: .....  AC  DC Ambient temperature of device (tc-point): .....

Operating time of device: ..... hours Date of installation: .....

Fluorescent lamp: Lamp-type: ..... Lamp wattage: .....

LED-Module / Type: ..... (please enclose datasheet)

LED-Module: Voltage: ..... / Current: .....

Use with motion/presence detector:  Yes  No Use as emergency light:  Yes  No

Place of installation:  indoor  damp location  outdoor area

## General information about guarantee:

All of our Eckerle operating devices are manufactured with highest grade of care and accuracy. If anyhow the operating devices does not work properly, please send the devices along with this document for an examination. Examination and testing fee will be charged anyway, if the claim will not be accepted due to wrong start-up procedure or inappropriate working conditions. The delivery to Eckerle has to be free of charge, the return delivery of the operating devices will be invoiced. Eckerle concede a 1 year warranty after receipt of operating devices when used in compliance with datasheet. Apply our general terms and conditions.