

# CLAIM-DOCUMENT



Please fill out the complete document, fold along the black mark, put this document in an envelope with viewing window and send it together with the claim pump to the following address:

**Eckerle Technologies GmbH**  
- Customer service -  
Otto-Eckerle-Straße 12a  
D-76316 Malsch

### REASON OF RETURN:

Guarantee

Repair

Inspection

Examination and testing fee, please consider!

40,00 € / pump

### CONTACT

Company:.....  
Street: .....  
Town: ..... Date:.....  
Eckerle Customer No.: .....

Contact person: .....  
Phone no.: .....  
E-Mail: .....  
Customer Order no.:.....

### DETAILED ERROR DESCRIPTION / REASON OF CLAIMING

Designation:.....

Quantity: .....

Part No.: .....  
6- resp. 8-digits on the pump label

### WORKING CONDITIONS

Operating pressure: Flow rate @ system pressure:.....

Medium: .....

Medium temperature: .....

Ambient temperature: .....

Voltage & type of current: .....

Working hours until breakdown: ..... hours

Consumption of consumer: ..... (applicable for fuel oil & condensate pumps only)

Suction-/pressure height: ..... (applicable for fuel oil & condensate pumps only)

Cable length, horizontal & cross section: ..... (applicable for fuel oil & condensate pumps only)

### General information about guarantee:

All of our Eckerle pumps are manufactured with highest grade of care and accuracy.  
If anyhow the pump does not work properly, please send the pump along with this document for an examination.  
Examination and testing fee will be charged anyway, if the claim will not be accepted due to wrong start-up procedure or inappropriate working conditions.  
The delivery to Eckerle has to be free of charge, the return delivery of the pumps will be invoiced.  
Eckerle concede a 1 year warranty after receipt of pump when used in 1-shift operation.  
Apply our general terms and conditions.