

CLAIM-DOCUMENT



Please fill out the complete document and send it together with the claim pump to our address. This helps to reduce queries and shorten the time of feedback resp. return time. Thanks for your cooperation.

Eckerle Technologies GmbH
- Customer service -
Eckerle Hydraulik Division
Otto-Eckerle-Straße 6
D-76316 MALSCH

REASON OF RETURN:

Guarantee

Repair

Inspection

Examination and testing fee, please consider!

Pump size 0 to 3 – 75 € / pump

Pump size 5 to 6 – 112 € / pump

CONTACT

Company:

Contact person:

Street:

Phone no.:

Town: Date:

E-Mail:

Eckerle Customer No.:

Customer Order no.:

DETAILED ERROR DESCRIPTION / REASON OF CLAIMING:

Designation:

Date of purchase:

Part no.:

Eckerle delivery note / invoice no.:

Quantity:

Serial no.:

WORKING CONDITIONS

Hydraulik oil type: (Please attach oil datasheet, if available)

Oil temperature range: °C

Type of application:

Maximum operating pressure: bar Working hours until breakdown: hours

Min & max. speed: rpm Servo driven application: Yes No

General information about guarantee

All of our Eckerle pumps are manufactured with highest grade of care and accuracy.

If anyhow the pump does not work properly, please send the pump along with this document for an examination.

Examination and testing fee will be charged anyway, if the claim will not be accepted due to wrong start-up procedure or inappropriate working conditions.

The delivery to Eckerle has to be free of charge, the return delivery of the pumps will be invoiced.

Eckerle concede a 1 year warranty after receipt of pump when used in 1-shift operation.

Apply our general terms and conditions.