

Complaint Form

1.a. Information about the Complainant

Surname:

First Name:

Name of Legal Entity:

EUID or, if not available, National Registration or National ID Document Number:

Legal Entity Identifier (if available):

Client Reference (if available):

Address (Street, House Number, Floor):

For Legal Entities, Registered Office:

Postal Code:

City:

Country:

Telephone:

Email Address:

1.b. Contact Details (if different from 1.a)

Surname/Name of Legal Entity:

First Name:

Address (Street, House Number, Floor):

For Legal Entities, Registered Office:

Postal Code:

City:

Country:

Telephone:

Email Address:

2.a. Information about the Legal Representative (if applicable)

Power of attorney or other official document proving the representative's appointment must be provided as an attachment to this form.

Surname/Name of Legal Entity:

First Name:

Registration Number and LEI (if available)

Address (Street, House Number, Floor):

For Legal Entities, Registered Office:

Postal Code:

City:

Country:

Telephone:

Email Address:

2.b. Contact Details (if different from 2.a)

Surname/Name of Legal Entity:

First Name:

Address (Street, House Number, Floor):

For Businesses, Registered Office:

Postal Code:

3. Information relating to the Complaint

3.a. Full reference of the crypto-asset service to which the complaint relates

Name of the Crypto-Asset Service Provider:

Crypto-Asset Service Reference Number or other relevant transaction references:

Provide documentation supporting the reported facts

[illegible]

3.c. Date or dates of the facts underlying the complaint

3.d. Description of the damage, loss, or prejudice caused (if relevant)

3.e. Other relevant comments or information (if applicable)

Done at (place) _____ on (date) _____

Signature of the Complainant

Complainant/Legal Representative of the Complainant

Provided Documentation (check the appropriate box):

- ☐ Power of attorney or other official document proving the representative's appointment
- ☐ Copy of the contractual documents for the investments subject to the complaint
- ☐ Other documents supporting the complaint:
