
Release Notes for Zenoss Service Dynamics Analytics and Optimization Version 4.3.0

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1. About These Notes

These release notes contain important information about this release of Zenoss Service Dynamics Analytics and Optimization ("Analytics"), including:

- Where to download the software
- Supported software and environments
- Installation and implementation notes
- Known issues
- Reporting problems and providing feedback

1.1. Downloading Analytics

Contact your Zenoss representative for more information about Analytics.

1.2. Supported Software and Environments

You can install Analytics on these platforms:

- RedHat® Enterprise Linux 5 and 6
- CentOS 5 and 6 (verified with CentOS 5.8, CentOS 6.3)

For each system that will access Analytics through a Web browser, you need:

- Firefox (verified with 19, 20), Chrome 26, or Internet Explorer (verified with 8, 9)
- Adobe® Flash® Player 11 or later

The following list shows the supported Resource Manager versions during a new Analytics 4.3.0 (ZenDS 5.6.13) installation along with the ZenETL 4.3.0 ZenPack:

- Resource Manager 4.1.1 + RPS (r74855 or later)
- Resource Manager 4.2.3 + RPS (SP254 or later)
- Resource Manager 4.2.4 + RPS (SP86 or later)

The following list shows the supported starting versions for Resource Manager, Analytics, and ZenETL during an upgrade to Analytics 4.3.0 (ZenDS 5.6.13) and the ZenETL 4.3.0 ZenPack:

- Resource Manager 4.1.1 + RPS (r76535 or later) + Analytics 4.2.3.1.2 + ZenETL 4.2.3.1.2
- Resource Manager 4.2.3 + RPS (SP254 or later) + Analytics 4.2.3.1.2 + ZenETL 4.2.3.1.2

1.3. What's New in Version 4.3.0

This version of Analytics offers these new features and improvements:

- Easily combine multiple data sources in a single Domain
- Scale up to billions of rows with in-memory columnar engine
- Improved monitoring and diagnostics
- HTML5 charting and innovative visualizations across any data
- Support for PHP and Microsoft Analysis Services
- Support for SSL for both internal and external communication

1.4. Installation and Implementation Notes

For complete installation and implementation instructions, refer to the *Zenoss Service Dynamics Analytics and Optimization* guide.

1.5. Known Issues

The following issues are known for this version of Analytics.

- Due to slightly different time windows and different resolution in the data, Zenoss and Analytics reports may vary slightly.

- Default accounts are not locked/disabled/set-to-good-default-passwords on initial installation.
- Full access controls (device ACLs, roles, and groups) are not supported.

1.6. Reporting Problems and Providing Feedback

To contact Zenoss Customer Support, go to the support portal at:

<https://support.zenoss.com>

1.6.1. Product Documentation Feedback

Zenoss welcomes your comments and suggestions to help us improve our product documentation. Please send your comments to:

docs@zenoss.com