Release Notes for Zenoss Service Dynamics Impact and Event Management, Version 4.2.6

Part Number: 40-032014-4.2-v06

1. About these notes

These release notes contain important information about this release of Zenoss Service Dynamics Impact and Event Management (Impact), including:

- Supported software and environments

- Installation and implementation notes

- Reporting problems and providing feedback

2. Supported software and environments

You can install Impact on these Linux® platforms:

- Red Hat® Enterprise Linux 5 and 6

- CentOS 5 and 6 (verified with CentOS 5.8, CentOS 6.3)

For information about supported client operatings systems and browsers, refer to *Zenoss Service Dynamics Resource Management Installation and Upgrade*.

The following table provides the Impact support matrix.

Impact version	Resource Manager version
Release 4.2.6	Release 4.2.4 plus RPS SP179 (or a more recent RPS)
	Release 4.2.5

3. Installation and implementation notes

For complete installation instructions, refer to *Zenoss Service Dynamics Impact and Event Management*.

3.1. Update browser interface portlets manually

The Resource Manager browser interface portlets included in the Impact ZenPack must be updated manually when Resource Manager is upgraded. Add the following steps to the post-installation procedure.

1. Start the ZODB Python environment.

```
zendmd
```

2. Update portlet source code, commit the changes, and exit the environment.

```
zport.ZenPortletManager.update_source()
commit()
quit()
```

3.2. Adding context information to event notifications

A previous version of *Zenoss Service Dynamics Impact and Event Management* includes an example TALES expression for adding the top cause of a service problem to the email notification Impact sends regarding the problem. The expression includes advanced features of TALES that are not supported by the `zeneventd` daemon, and does not work in Resource Manager 4.x. (ZEN-9271)

4. Reporting problems and providing feedback

To contact Zenoss Customer Support, go to the support portal at:

http://support.zenoss.com

Zenoss welcomes your comments and suggestions to help us improve our product documentation. Please send your comments to:

docs@zenoss.com