

ZERMATT INSIDE

February 2026, 24th year, No. 1



Municipality of Zermatt, Citizens' Community of Zermatt, Zermatt Tourism, Zermatt Mountain Railways AG, Gornergrat Railway/Matterhorn Gotthard Railway

Municipality of Zermatt	Burgergemeinde Zermatt	Gornergrat Railway	Zermatt Mountain Railways	Zermatt Tourism
				
Housing survey	Spa «Vita Borni»	Time travel on rails	Cervino the One	communication WhatsApp
The results of the survey from the municipalities of Zermatt, Täsch, Randa and Grächen are available. What matters most to the population?	Regeneration, grounding and a return to natural sources of energy – alpine bathing culture in the new spa at the Grand Hotel Zermatterhof.	The Gorner NostalChic Class The grat Bahn combines railway nostalgia, Matterhorn panorama and conscious enjoyment into a lasting experience. Impression.	In 15 minutes from Breuil-Cervinia to the Rosa/Testa Grigia plateau. Construction will begin in 2027. The reasons for this project.	The conversion of destination-internal communication to the Whatsapp channels Matterhorn Info and Matterhorn Alert has proven its worth.
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Municipality of Zermatt

New reservoir Blatten

Investment in Zermatt's drinking water safety



Ensuring a reliable supply of drinking water is one of the most important tasks of the municipality of Zermatt.

Learn more on pages 2 and 3.

The construction of the Blatte reservoir represents a key infrastructure project that will strengthen the water supply in the long term and adapt it to current and future requirements.

The new Blatte reservoir complements the existing reservoir system and is an important component of Zermatt's overall water supply system. The aim is to ensure a sufficient supply of high-quality drinking water at all times, even during periods of high water consumption, such as droughts or technical malfunctions. The Blatte reservoir adds up to 3,000 m³ to the village network.

More drinking water is available.

Increasing demand requires new solutions

Water demand in Zermatt has risen steadily in recent years. In addition to the permanent resident population, tourism, seasonal peaks in consumption, and climate change with its longer periods of drought are placing greater demands on the infrastructure.

At the same time, significantly stricter hygienic and technical standards apply to drinking water systems today than they did a few decades ago. The new Blatte reservoir takes these developments into account and noticeably increases the security of supply.

Added value for the population

For the residents of Zermatt, this means-

The new reservoir ensures a reliable drinking water supply even during peak consumption, larger reserves during droughts or exceptional events, stable pressure conditions in the pipeline network, and increased reliability. Additional fire-fighting water reserves are also available in the village network.

Modern technology – explained simply

The reservoir is a modern, two-chamber concrete structure. This design allows for individual chambers to be cleaned or maintained while the water supply remains uninterrupted. The facility meets current hygiene standards. A modern control system also allows for remote monitoring and targeted control of the water supply.

Construction in alpine regions – implemented in a resource-efficient manner

The construction of a reservoir in an alpine region places high demands on planning and execution. In addition to the topography, environmental aspects, existing pipelines, and the accessibility of the construction site had to be taken into account.

At the Blatte site, the subsoil consists almost entirely of rock. Approximately 9,500 m³ of rock material was extracted during excavation. Some of this material was processed on-site into sand and gravel. A temporary concrete plant allowed the required concrete to be produced and used directly on site.

This approach reduced transport journeys through the village to a minimum and made a significant contribution to resource conservation. The work was carried out in close cooperation between the municipality as the client, the relevant specialist departments, and the contractors.

Why Blatte as a location?

During the planning phase, various potential locations were examined. Both topographical and technical criteria were decisive in order to ensure optimal integration into the existing network.

The Blatte location proved to be particularly suitable; the good and safe accessibility to the construction site also played an important role.



Technically, a branch off the existing Furi-Zermatt pipeline was implemented. The water, which is collected in the Furi reservoir from the Breitboden area, the Gandegg reservoir and the Stafel region, ensures the supply to the Blatte reservoir.

In addition, a modern membrane filtration system was installed, which makes it possible to treat water from the snowmaking pipeline of the Mutt reservoir and supply it as drinking water. At full capacity, the system can treat 60 m³ of water per hour. Currently, one system is in operation; the final expansion will provide space for three identical systems to further increase the reliability of the water supply.

The stored drinking water is connected to the existing supply network via a newly constructed drinking water pipeline in Schluhmattstrasse. The pipeline crosses the Findelbach stream and, in some sections, runs alongside a bridge structure. During these works, three additional fire hydrants were also installed.

Hydraulic challenges

Zermatt has a high-performance drinking water network designed to handle peak demand. During the commissioning of the new Blatte reservoir, it became apparent that the difference in elevation to the Wichje reservoir, as well as the hydraulic relationships within the overall system, had initially been underestimated. These aspects were not given the necessary weight at first.

The responsible authorities, together with the Zermatt water supply company, analyzed the situation in detail and, based on this analysis, developed a sustainable solution. The system is now managed using balancing controls and clearly defined operating parameters. This ensures a controlled water flow and effectively prevents stagnation (standing water) in the drinking water system.

outlook

The Blatte project impressively demonstrates how tradition and progress can be combined. The mountain provides the building material, modern technology ensures efficiency and safety, and the close collaboration of all involved guarantees high-quality execution.

With the construction of the new Blatte reservoir, Zermatt is making a sustainable investment in the future of its water supply. At the same time, the project creates the basis for systematically continuing the planning for the renovation and modernization of the Wichje reservoir, which dates back to 1968.

From idea to drinking water reservoir

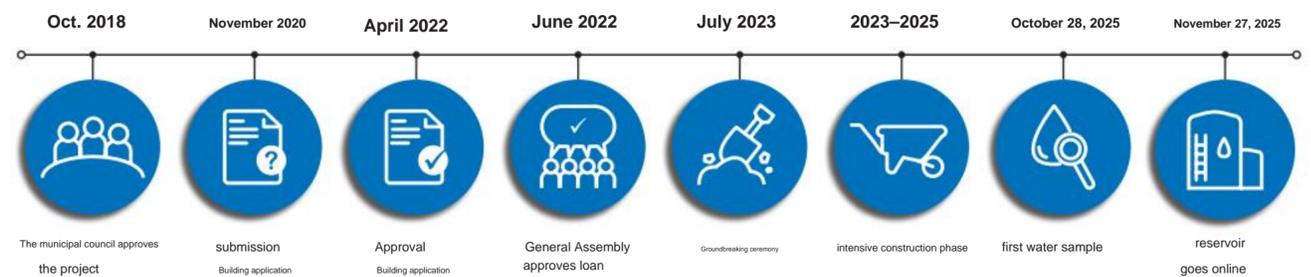
From the initial concept to commissioning, the quality of the drinking water was always the top priority. This is continuously monitored throughout the entire supply network through regular bacteriological water samples. The samples taken from the Blatte reservoir were unremarkable with regard to the analyzed parameters and meet the legal requirements.

The partially declining spring yields this year, due to prolonged dry periods, clearly demonstrate the importance of additional storage capacity. Thanks to the support of all involved and the approval of the Zermatt population for the project, the new Blatte reservoir ensured a reliable supply of high-quality drinking water to the village during the holidays.

The municipality of Zermatt will invite the public to an open day at the new Blatte reservoir. The exact date for this event will be announced later and depends on the progress of the final construction work.

On this occasion, the public will have the opportunity to tour the new facility and gain insight into the drinking water supply. A blessing of the reservoir is also planned.

Our goal:
sufficient drinking water in pristine condition
Quality for the entire population.



Municipality of Zermatt

Taxes 2025/2026

Tax period adjustments for 2025 | Installment plan Tax collection 2026 | Outlook for the 2026 tax period

The 2025 tax period brings only minor changes compared to the previous year. However, several deductions have been increased again.

The most important changes at a glance

- Health insurance premium deduction
- Child tax credit
- External and own childcare costs
- Costs for boarding school or host family and deduction of the tertiary level
- Second earner deduction, spouse- and single-parent discount
- Voluntary care of elderly people
- Continuing education costs
- Apprenticeship deduction
- Donate
- Deduction for modest income
- Deduction for other supported persons
- Pillar 3a
- Travel expenses
- Deduction from apprentices' income
- Deduction on assets

Details and all adjustments can be found in the guidelines on the homepage of the cantonal tax administration.

<https://www.vs.ch/de/web/scc/formulare-2025>

Abolition of imputed rental value no earlier than January 1, 2028

On September 28, 2025, the people approved the abolition of the imputed rental value. The abolition will be implemented no earlier than January 1, 2028.

This means that maintenance costs for owner-occupied properties can no longer be deducted. The federal government will also no longer accept deductions for energy-saving and environmental protection measures. Whether this deduction will still be possible for cantonal and municipal taxes in the future remains to be seen.

It has not yet been decided whether it can be taken. Likewise, in the future, debt interest will only be charged at a rate of 100%.

These costs can still be deducted proportionally, that is, in proportion to the rented or leased properties in Switzerland. An exception applies to taxpayers who acquire a property at their place of residence for the first time, which they occupy permanently and exclusively themselves. In the first tax year after the acquisition, they can deduct the mortgage interest attributable to this property. This is limited to a maximum of [amount missing] for married couples.

Couples can claim up to CHF 10,000, and other taxpayers up to CHF 5,000. This applies for a maximum of 10 years, with a degressive reduction of 10% of the maximum amount annually. This will also be possible for taxpayers who first acquired a self-occupied property no more than 10 years before the law comes into force.

They have acquired property. These are housing promotion measures.

The cantons and also the municipalities can

A special tax is to be levied on second homes that are predominantly used by the owner. The details of this property tax at the cantonal and municipal levels are currently being reviewed by the government and will subsequently be submitted to parliament.

Individual taxation: The Swiss

Federal Parliament passed legislation for individual taxation in June 2025. In the future, married couples will also be taxed separately. Ten cantons have launched a referendum, which is why the Swiss electorate will vote on individual taxation on March 8, 2026. Eligible voters will receive their voting materials in mid-February 2026.

Poll tax and fire service replacement levy

All persons residing in the In Switzerland, residents are subject to a poll tax and a fire service levy. This also applies to taxpayers with a B residence permit. These costs are billed separately from the withholding tax and sent to the taxpayers.

Reminder of changes regarding heirs communities

Starting with the 2024 tax year, all undistributed

Inheritances: a new inheritance tax return

Please complete the form and submit it **exclusively electronically (using VSTax software)**. The software is available at www.vs.ch/vstax. Please note that **each member of the community of heirs must declare their share in their tax return.**

Income from securities in an undivided estate must therefore be recorded in the securities register in

The application for a refund of withholding taxes deducted from the gross income of movable assets from the undistributed estate must therefore be submitted by each heir according to their share, using their personal securities inventory. Interest on debt can be deducted together with the heir's own interest on debt in item 1720, and private debts in item 3800. The share of income from real estate is to be declared in item 1300, and the share of taxable assets in item 3300.



VSTax 2025

We recommend that everyone use the free VSTax 2025 software, available at www.vs.ch/vstax, to complete their 2025 tax return. This software has been updated and improved for the 2025 tax year. The download will be available from the beginning of February 2026. For questions about using the program, please contact our support team at www.vs.ch/vstax-kontakte.

Use the free software VSTax www.vs.ch/vstax and the Tell Tax smartphone app to manage your receipts. More information at www.vs.ch/telltax.

The website www.vs.ch/steuern contains the "Online Assessment Aid" with all instructions and content on assessment practice, the tax calculator for calculating all types of taxes and much other information on taxation.



The imputed rental value will be abolished no earlier than January 1, 2028.



realadvisor.ch

The cantonal tax administration will begin sending out the 2025 tax returns from the beginning of February 2026.

The deadline for submitting the 2025 tax return is March 31, 2026.

The form "Application for Subsequent Ordinary Assessment" (NOV) for Permit B must also be submitted by March 31, 2026! It is important to note that individuals with a residence permit B must subsequently file a tax return every year. A submitted NOV cannot be withdrawn!

Tax payment in installments 2026

The installment payments for 2026 were delivered at the beginning of February 2026 and serve as advance payments of taxes, levied in accordance with Art. 193 of the Tax Act. These advance payments are due within 30 days of the due dates listed below:

1st installment, February 10, 2026

2nd installment, April 10, 2026

3rd installment, June 10, 2026

4th installment, August 10, 2026

5th installment, October 10, 2026

In the final tax assessment for 2026, the amounts paid will be credited to the corresponding tax year. Interest will be calculated as follows:

Any overpayments will be subject to interest at a rate of 3.75% in the final settlement.

The default interest rate for installment payments that are not paid or are paid late is also 3.75%.

The municipality of Zermatt will grant an interest credit of 0.25% for advance payments of tax revenue in 2026.

The negative compensatory interest for outstanding amounts will be calculated in accordance with Art. 164 para. a of the Tax Act with the final settlement, starting from the general due date for taxes, the 31st. March 2027, subsequently demanded and charged at 3.75% if the interest amount exceeds CHF 500.--.

Taxpayers who have made insufficient advance payments are advised to make a subsequent payment in order to avoid the compensatory interest.

Taxpayers who have not received advance tax invoices for 2026, but have an annual income exceeding CHF 35,000, are requested to contact the tax office.

Filing of tax return 2025

Around 80% of tax returns are now submitted online, for which we are very grateful.

Tax returns not submitted electronically by residents and second-home owners must be sent to the following address:

**Cantonal tax administration
Scan Center
Bahnhofstrasse 35
1951 Sion**

The municipality of Zermatt does not accept tax returns!

If you have any questions, please contact the tax office of the municipality of Zermatt.
(Email: steuern@zermatt.ch or phone: 027 966 22 40)

IMPRINT

editor

Municipality of Zermatt (EWG), Citizens' Community of Zermatt (BG), Zermatt Tourism (ZT), Zermatt Bergbahnen AG (ZBAG), Gornergrat Railway / Matterhorn Gotthard Railway (GGB/MGB)

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Municipality of Zermatt

Living in Inner Mattertal – Survey results

Available apartments in the tourist resort of Zermatt are scarce. Demand for second homes remains consistently high. The construction of additional hotels creates new jobs, but also increases the demand for the already limited housing stock.

The municipality of Zermatt, together with the municipalities of Täsch, Randa, St. Niklaus and Grächen, launched the survey "Living in the Inner Mattertal". The municipalities wanted to find out how the population themselves assess their housing situation. Representative data from the survey, covering the municipalities of Zermatt, Täsch, Randa, and Grächen, is now available. The survey results are a valuable component in developing a long-term housing strategy for the inner Mattertal valley.

High overall participation achieved

The survey's trilingual format resulted in a high overall participation rate. An above-average number of young people took part, and most participants were between 18 and 50 years old.

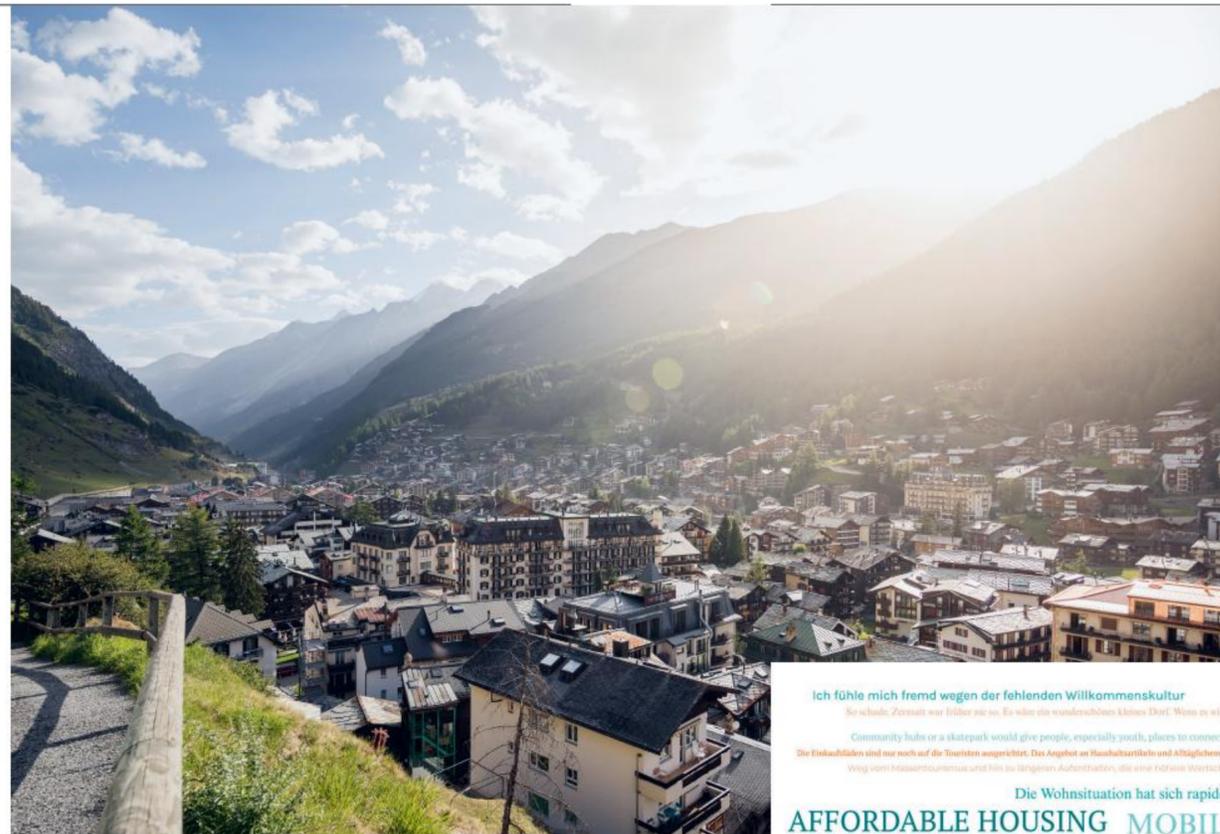
Zermatt is an important employer.

The municipality of Zermatt plays an important role as an employer in the inner Mattertal valley. Of all those surveyed, approximately 80% work in Zermatt. Two-thirds are in permanent employment. Only a few work part-time.

Overall, about half of all respondents in the Inner Mattertal valley are satisfied with their living situation. However, there are significant differences between the individual municipalities.

Resident satisfaction is lowest in Zermatt

In the municipality of Zermatt, over half of all respondents are dissatisfied. The survey - The study revealed that young people, newcomers, and temporary employees in particular are dissatisfied with their current living situation.

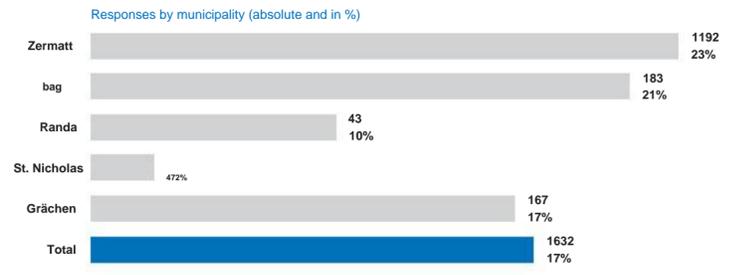


Ich fühle mich fremd wegen der fehlenden Willkommenskultur
No school, Zermatt war früher nie so. Es wäre ein wunderschönes kleines Dorf. Wenn es wieder so sein würde.
 Community hubs or a skatepark would give people, especially youth, places to connect and socialize.
 Die Einkaufszentren sind nur noch auf die Touristen ausgerichtet. Das Angebot an Haushaltsartikeln und Alltagslebens wird stetig verkleinert. Weg vom Massenwettbewerb und hin zu längeren Aufenthalten, die eine höhere Wertschöpfung generieren.

Die Wohnsituation hat sich rapide verschlechtert
AFFORDABLE HOUSING MOBILITÄT
 Rendendo disponibili appartamenti un po' più grandi e non buchi di studio a 1000 franchi in cui neanche puoi cucinare
Mehr bezahlbarer Wohnraum für Familien
Zermatt ist nicht mehr lebenswert für Einheimische und für junge Leute.
 Ensuring fair contracts, respect for legal working hours
 INTEGRATION have locals accept people from other countries, instead of being chased off and make life more difficult

O Turismo de massa é um grande problema em Zermatt.
Stop allowing subletting and Airbnbs
 Discussion para moradores, principalmente no centro, visto não haver superlucros comerciais relevantes em Zermatt.
 Fokus Einheimische: Mehr Angebote für Einheimische (Schwimmbad, Fitnesszentrum, etc.)

Leider ist aus dem Bergdorf Zermatt eine Stadt geworden.
 Make rent more affordable considering the earnings of seasonal workers who are necessary to help run Zermatt economy
Zermatt wird zum Disney World
 Mein Freundeskreis wandert bereits aus Zermatt aus. Schade, da die Zukunft für Zermatt ohne junge Einheimische aussieht.
 Treat people like human beings
 Die Planungszone finde ich sehr gut



Source: IC Infraconsult, Survey «Living in the Inner Mattertal», 09-10/2025

High housing costs

Two-thirds of those surveyed stated that they could not afford further price increases in the rental housing market. Compared to rising housing costs, real wages in the tourist resort are not keeping pace.

increased.

In addition to rising housing costs, other reasons are cited for housing dissatisfaction - heit or the «lack of a feeling of being at home - se» called.

Too much tourism

Too many people with a migration background - reason

- Low level of welcome
- Integration problems and resentments
- Lack of a sense of home

Over 1,000 free contributions.

The open final question: "How can the Inner Mattertal be used as a place to live, work and raise a living?"

Over 1,000 people answered the question: "Would you like to become more attractive in your opinion?" The many

The contributions were analyzed in detail. Over 40% want an affordable

Renewable, diverse, colorful, family-friendly and age-appropriate housing, as well as a freely accessible housing market. Over 10% desire a new equality.

Weight between tourist destination on the one hand and place of residence and living on the other - Their website.

Over 10% are calling for stricter rules on the rental of holiday apartments and Airbnbs.

The survey results provide a fascinating snapshot of public opinion. The general mood is clear. Both locals and newcomers are concerned about Zermatt's charm. They feel a connection to the place, and this shared concern unites the people there.

Thank you for your participation

We sincerely thank all participants for their personal contribution and great commitment.

Your communities from the Inner Mattertal
 Your municipalities in the Inneres Mattertal
 As these communities do the Inner Mattertal



Source: German



English



Portuguese

Show

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Municipality of Zermatt

Christian Jentsch – new project manager Spiss

At its meeting on December 18, 2025, the municipal council appointed Christian Jentsch as the new Spiss project manager for the municipality of Zermatt (EWG). With this appointment,

A highly qualified and professional leader must be recruited for this key role.

The 37-year-old holds a Master's degree in International Affairs & Governance from the University of St. Gallen.

Gallen has extensive professional experience in project management, particularly in the area of large-scale municipal projects. With his expertise and implementation skills, he possesses ideal qualifications to successfully manage and further develop EWG's demanding projects.

With the projects in the Spiss area, EWG is realizing a key development focus. These include, among other things, the adaptation of the zoning plan, the Gruebe logistics center, the new depot, the Ried forest road with ski slope relocation, traffic management, the construction of the new Eldorado bridge, and the northern bus turnaround.

Christian Jentsch assumed his new role as project manager for Spiss on February 1, 2026. The municipal council and administration warmly welcome him and look forward to a constructive and successful collaboration.



Municipality of Zermatt

Project Gornerli – 2nd Information Event



Following an initial information event in September 2025, a second information evening about the multi-purpose storage facility of the Gornerli project will take place in the Triftbachhalle.

Grande Dixence, which is managing the Gornerli multi-purpose storage project, would like to regularly inform the public about the progress of the project.

You are cordially invited.

The environmental impact should be kept to a minimum. As announced by Grande Dixence SA at the information event in September 2025, regular information events will be held in the future.

Even though the various analyses and studies are not yet complete, the management of Grande Dixence SA would like to inform the population of Zermatt again about the current status of the project.

This occasion will cover various topics, including logistics during the planned construction phase.

This second event will take place:

Date: March 4, 2026

Time: 6:00 PM

Location: Triftbach Hall

The organizers of the Grande Dixence look forward to a large turnout and invite everyone to an aperitif afterwards.

Municipality of Zermatt

Sufficiency – a term with question marks



Efficiency, consistency, and sufficiency form the three cornerstones of sustainable development. While the first two are familiar to many, sufficiency often remains abstract.

What is truly necessary for a good life? This idea lies behind a concept that is increasingly appearing in discussions about energy, climate, and quality of life: **sufficiency**.

In simple terms, it's about living in **moderation** – not necessarily less, but **more consciously** and in a more resource-efficient way.

Sufficiency, along with efficiency and consistency, is one of three strategies for a sustainable future. Sufficiency is a particularly important strategy for achieving the set energy and climate goals and is therefore increasingly the subject of discussion.

Sufficiency asks: What do we actually need? And how can our needs be met in a way that conserves resources and protects the environment?

Why is this important? Switzerland has set itself the goal of achieving net-zero emissions by 2050. Measures to increase efficiency and use renewable resources alone are not sufficient to achieve this.

We all need to question our daily consumption and behavior. Sufficiency is a key component in this.

Efficiency, consistency and sufficiency – a classification

Efficiency: "Doing the same thing with fewer resources" or "doing more with the same resources"

The term "efficiency" usually refers to technical solutions and innovations. New technologies and innovative processes make it possible to achieve more with less effort. Classic examples of efficiency in energy and climate policy are energy-efficient building renovations or the replacement of incandescent light bulbs (60 watts) with LCC lamps (5.5 watts).



Consistency: "Doing the same thing, but with climate-neutral technologies that rely on renewable resources."

In general, the term "consistency" refers to the use of resources and not primarily to their consumption: the goal of consistency is closed material cycles and the avoidance of waste and emissions. An example is replacing an oil heating system (fossil fuel) with a pellet heating system (wood from a renewable resource).



Sufficiency: "Consuming in moderation rather than in excess"

The term "sufficiency" comes from the Latin word "sufficere", which means "to suffice." The sufficiency strategy is based on the premise of limited natural resources and their conscious use.

Sufficiency strategies aim for a conscious and economical use of resources. A central tenet of sufficiency is the demand for more moderate consumption and the promotion of a circular economy instead of a linear production economy. Sufficiency therefore requires a reduction in energy and resource consumption.

What does that look like in everyday life?

Sufficiency does not mean renunciation in the classical sense, but rather conscious, *meaningful decisions* that feel good and simultaneously save resources.

Here are a few *everyday examples* that each and every one of us can implement:

- Building and Living
 - Choose more sustainable and alternative building materials, e.g. local building materials or those from renewable sources.
 - Use non-electric aids such as clothes racks, cheese domes, butter pots or other manual kitchen helpers.

- Conscious use of energy, for example through targeted control of room temperature, consistent switching off of lights and taking "digital breaks".

mobility

- Cover short distances on foot or by bicycle instead of by car.

For longer journeys, use public transport or Use carpools.

Try out car-sharing services instead of owning your own car.

consumption

- Avoid waste from the outset, e.g. by using reusable bags instead of disposable bags.

- Keep asking yourself whether a new purchase is really necessary.

Repair things instead of replacing them, use flea markets, swap meets or second-hand shops.

- Use the library or the book tree in the church garden instead of buying new books, games or DVDs.

Nutrition

Try new things and occasionally choose low-meat, vegetarian or vegan dishes, as animal products have a high water and energy consumption.

Sufficiency – an invitation

Sufficiency is not a short-lived trend, but an invitation to consciously shape our lives – for the benefit of our climate, our environment, and our quality of life. It's not about strictly regulating everything, but about discovering and trying out small, effective changes in everyday life.

How big is your footprint?

Calculate now and live more consciously

Sufficiency helps reduce your carbon footprint because conscious consumption and lower energy consumption directly save CO₂. Anyone wanting to know where the biggest opportunities lie in everyday life can calculate their personal carbon footprint at co2-footprint.ch/startseite.



FOOTPRINT CALCULATE

Municipality of Zermatt

Fire protection in Zermatt: Prevention and control

The cantonal legislation in Valais transfers the responsibility for fire safety inspections to the municipalities.

The municipality of Zermatt (EWG) is therefore obligated to subject public buildings such as hotels, restaurants, bars, railway and infrastructure buildings, as well as other publicly accessible facilities, to an annual fire safety inspection. For private buildings, a repeat inspection within five years is legally required.

The EWG takes its responsibility for fire safety inspections seriously and carries out the legally required inspections in buildings and facilities.

Human resources

To ensure compliance with the prescribed inspection intervals, EWG recruited a second safety officer in May 2025 and trained them as a fire protection specialist. Additionally, external specialists, particularly experts from the Bern cantonal building insurance company, can be consulted as needed.

to involve them in order to ensure that the checks are carried out within the required timeframes.

Fire safety inspections are carried out according to risk. Businesses and buildings with high occupancy are given priority.

This approach ensures that available personnel and external resources are deployed where the potential for danger is highest.

From today's perspective, the EWG is organizationally and personally capable of carrying out the legally required fire safety inspections on time.

Owners' duty

These checks each represent an inventory. However, they cannot provide absolute certainty.

Safety cannot be guaranteed. Safety can be increased if owners also take fire safety seriously and discuss any structural or usage-related changes since the last inspection with qualified fire safety experts at an early stage.

The EEC thanks all participants for their constructive cooperation in the interest of safety.

Population, guests and businesses.

information

For further information, please contact the staff of

The Zermatt municipal protection and rescue service is happy to assist you:

Tel: 027 966 22 08, email: schutz-rettung@zermatt.ch
<https://gemeinde.zermatt.ch/sicherheit/schutzundrettung>



Fire safety prevention event on April 30, 2026

In Switzerland, around 11,000 fires occur in buildings every year, resulting in many deaths, even more injuries, and damages totaling approximately 325 million Swiss francs. Many

These fires are caused by carelessness or negligence. Prevention is therefore all the more important – and nobody can prevent fires better than you!

To raise public awareness of fire safety, the EWG cordially invites you to a prevention event. The aim of the event is to sensitize the public to fire safety measures. Furthermore

This evening there will be an opportunity to practice the correct use of fire extinguishers and fire blankets free of charge.

Date: April 30, 2026
Time: 7:00 PM
Location: Triftbachhalle

Agenda:

- The "Protection and Rescue" department of the municipality of Zermatt
- The regulations valid throughout Switzerland
 Fire protection guidelines of the VKF in focus
 The 3 pillars of fire protection
- The greatest dangers
 What can I, as an owner or tenant, contribute to preventative fire protection?
- Periodic inspections by the EEC – the next steps
 Fire protection from the perspective of a fire protection planner
 What are the benefits of fire protection for the fire department?
 The fire chief's perspective
- Correct behavior if it does happen
 Time for questions – feel free to ask them in advance at: schutz-rettung@zermatt.ch

Following the event, the EWG will offer an aperitif. During the aperitif, you will have the unique opportunity to try out a fire extinguisher or a fire blanket on a real fire.

We are pleased to welcome you to this event. Please also help prevent fires.



Municipality of Zermatt

Valais police will adopt a unified appearance from 2026 onwards.



Since January 2026, the police forces in the canton of Valais have been wearing new uniforms. This refers to the nationwide uniform of the Swiss police (KEP).

With this step, both the cantonal police and the regional police forces of the French-speaking cantons (FR, GE, JU, NE, VD, VS and TI) are joining the other Swiss cantons. Thus, from January 2026, the police forces of Switzerland will be wearing uniforms.

The aim of this harmonization is a uniform, professional appearance of police officers throughout Switzerland. The uniforms for police personnel are blue, while the police security assistants wear...

wear a grey uniform.

The Zermatt regional police also introduced the new uniform in January 2026. Despite the uniform appearance, the individual corps remain clearly identifiable thanks to the specific badges on the uniforms.

The KEP project

In 2015, 14 Swiss police forces and the SBB Transport Police agreed on a cross-force renewal of their work uniforms (Project KEP). The aim of KEP was to ensure a uniform appearance for police officers, reduce procurement costs, and optimize logistics. Despite the standardized look, the individual police forces were still to be distinguishable, for example, through individually designed features such as badges or ties.

Furthermore, the new uniforms for police officers had to meet the demands of daily police work. The tender was published and the bidding process carried out in 2016. After intensive development and wear testing phases under real-world conditions, series production began in 2019. The new uniforms have been officially in use since 2020.

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Municipality of Zermatt

Dogs must be kept on a leash in Zermatt

Since March 1, 2025, the municipality of Zermatt has had a ranger, Viktor Perren Jr. In a new section of this year's Zermatt Inside publications, we aim to inform and raise awareness among the public about important topics related to the ranger's role.

The first issue provides information about the mandatory leash law for dogs in Zermatt. Is this an unnecessary restriction for both the dog and its owner, or a necessity?

Last year, the municipality of Zermatt (EWG) revised the leash requirement, dog prohibition and free-running zones for dogs within the residential area. The existing requirement to keep dogs on a leash on the AHV trail during winter has also been extended to the whole year and towards Howete.

The EWG is aware of the needs of dog owners and their four-legged friends. The dog usually has a considerable urge to move and should also be able to run around and enjoy its freedom in Zermatt. Furthermore, consideration was given to- Consideration is given to ensuring that the dog owner can also enjoy free walks with his dog.

The EWG residents' registration office lists 265 dog owners with 290 dogs. Depending on seasonal occupancy, a larger number of dogs belonging to holidaymakers are added to this number. For this reason, the zones have been more clearly defined and uniformly signposted from early summer onwards.

Legal basis

The regulations for dog owners are based on the provisions of the cantonal implementing law for the federal Animal Protection Act (AGTSchG), which in section 4 specifically addresses the needs of dogs and their keeping.

The following rules generally apply to dog owners in Zermatt:

a) Zone with mandatory leash

requirement: - within the village (inhabited area)
- on the AHV trail and on the Riedweg from Hotel Cervo to the footpath to the chapel Howete and the entire Howete region

b) Dog-free zones:

- Children's playgrounds: Obere Maten, Winkelmaten and Chrome (sports field)
- School playgrounds and Chrome sports field
- Parks (parish garden and Winkelmaten)
- Cemetery and mountaineers' cemetery

c) Dog off-leash area:

- Riverside path between church bridge and Kümme House

There are no regulations in the rest of the municipality, unless other rules apply.



A short wag of the tail can express more feelings in a dog, express it better than some people can with hours of talking.

Please note

In winter, it is important for the peace and quiet of wild animals that dogs are always under control and neither hunt nor roam uncontrolled in the surrounding area. Due to the high energy consumption of wild animals when disturbed, they become ill and die a miserable death.

In summer, farmers are grateful when dog feces are collected and disposed of. Dog feces in hay meadows and pastures can be fatal to livestock.



MORE INFO

Municipality of Zermatt

Invitation to Movie Night the Mattertal youth employment office



We are pleased to invite you to this year's Movie Night hosted by the Mattertal Youth Center. The anniversary year "30 Years of the Mattertal Youth Center" kicks off in Zermatt on March 4, 2026, starting at 5:30 p.m., with a special movie night at the Zermatt Youth Center.

This evening we will be showing the film "Töggelinu", which focuses on the valuable work of youth employment centers in Upper Valais. The film offers an authentic insight into the lives of young people, their needs, and the importance of reliable and professional youth work.

Exchange and discussion

Following the screening, we will create space for exchange and discussion. Together, we would like to engage in conversation, share perspectives, and address any concerns. The evening will conclude with a relaxed reception in a friendly atmosphere.

With this occasion we would like to:

- to make youth work visible as a socially relevant task;
- strengthen the dialogue between young and old;
- Promote understanding, appreciation and networking.

Registration

We would be delighted to welcome you on this special evening. To ensure we can organize everything, please register using the form provided below by **February 27, 2026**. to register using a QR code.



Questions

If you have any questions, please contact: Bianca & Telmo
Mattertal Youth Employment Office
079 303 45 04 or mattertal@jastow.ch

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Municipality of Zermatt

Level up!

A new Jubla year full of adventure, games and community

The year 2026 has already begun – and so has the Jubla year with a new annual program. This is entirely based on our camp motto for this year: "Super Mario".

It all started back in January with the induction ceremony and a pizza get-together, where new faces were warmly welcomed and new friendships were formed. Shortly afterwards, we donned colorful costumes for the carnival parade.

In February, the action continues at a breakneck pace with Wario's downhill slope. Then in March and April 2026, you'll find us battling Bowser, hosting the miniplayback show, and taking on Luigi's challenge, where teamwork, creativity, and courage are essential.

In May and June, things will get detective-themed and festive. At the same time. In Yoshi's search for clues, we venture onto secret paths. This is followed by the two events of Corpus Christi and Mario Party.

As every year, the big highlight follows in the summer: the summer camp from July 20th to 29th promises ten days full of adventure, campfires, laughter and memories. changes.

After the summer holidays, we'll have a camp review to look back on the summer camp together, before Jubla Day. In autumn, things will get spooky at Boo-Hoo's Haunted Castle, and finally, we'll end the year with Toad's Casino and the coin hunt during Advent.

We look forward to a year full of laughter, adventures and unforgettable Jubla moments.

If you have any questions, please feel free to contact us: info@jublazermatt.ch / Instagram: [jublazermatt](https://www.instagram.com/jublazermatt)

Ewers Management Team!
Jubla Zermatt

Annual program

February 14, 2026	Wario's downhill slope
March 14, 2026	Battle against Bowser
April 11, 2026	Mini playback show
April 18, 2026	Luigi's Challenge
May 16, 2026	Yoshi's search for clues
June 4, 2026	Corpus Christi
June 27, 2026	Marioparty
August 29, 2026	Camp review
September 12, 2026	Jubla day
31.10.2026	Boo-Hoo's Haunted Castle
November 21, 2026	Toads Casino
December 12, 2026	Coin Hunt during Advent



Zermatt Cultural Association Appointments

The Zermatt Cultural Association promotes and initiates projects related to Zermatt, its present and past, with the aim of inspiring locals and guests to engage in cultural activities in the village.

Friday, February 13, 2026 | 7:30 p.m.
Slam poetry reading with Samuel & Ines.
Location: Niww Walka school building

Friday, March 13, 2026 | 7:30 p.m.
Reeto von Gunten «2025 – further provisions made»
Location: Niww Wal Schoolhouse



Thursday, March 26, 2026 | 7:30 p.m.
Reading and discussion with Sarah Montani: «Ancestorin»
Location: Schoolhouse «Niww Walka»

Further information can be found at:
www.kulturzermatt.ch/programm

Flea market living space Zermatt

When: 2:00 PM – 4:00 PM

Where: In front of the sports pavilion (in bad weather, in the Niww Walka school building).



We will announce the definitive location on www.lebensraum-zermatt.ch communicate.

Burggemeinde Zermatt

New spa at the Grand Hotel Zermatterhof: «Vita Borni» as an alpine retreat

When construction takes place in Zermatt, the village takes a close look – especially at a building with history like the Grand Hotel Zermatterhof.



In December 2025, after an extensive eight-month renovation, the new spa "Vita Borni" opened there, which translates to "Life from the Source." The name was deliberately chosen: it stands for regeneration, grounding, and a return to natural sources of energy – themes that have always been present in the Alpine region.

The new spa spans several levels and includes a fitness studio, an indoor pool, various saunas, a steam room, a sanarium, experience showers, an ice fountain, and indoor and outdoor whirlpools. The outdoor area, in particular, has been redesigned: with sheltered relaxation zones and views of the surrounding mountains, it offers a place to experience the interplay of warmth, cold, and fresh mountain air – a classic element of alpine bathing culture, given a modern twist.

In terms of design, «Vita Borni» emphasizes a distinctly alpine style. Wood and stone dominate the spaces, complemented by high-quality ceramic surfaces and Naturofloor, which meet the stringent hygiene requirements of a spa. Sourcing purely local building materials proved challenging; nevertheless, reclaimed wood from the alpine region was used to give the spa a distinctly regional character.

As is customary with construction projects of the Burggemeinde (citizens' corporation), the work was awarded, wherever possible, to local companies or those operating in Valais. External specialist firms were only used for highly specialized areas such as swimming pool technology and sauna and steam bath facilities. A particular challenge-

The short construction time was a significant advantage – especially since the hotel remained open during the summer months and the renovation took place while the hotel was still operating.

The spa's concept also reflects Zermatt: the treatment rooms are named after minerals found around Zermatt – garnet, pyrite, titanite, and calcite. These original minerals will be showcased in the rooms, creating a connection between landscape, geology, and relaxation. The offerings are complemented by high-quality skincare products that combine alpine botanicals with modern cosmetics, consistently reinforcing the connection to nature.

«Vita Borni» is designed as a retreat and primarily caters to hotel guests. The new spa thus follows a clear concept: peace, seclusion, and relaxation in a destination typically characterized by activity and hustle and bustle. For Zermatt, the renovation represents less of a change to village life and more of a further example of how historic buildings can be carefully developed and refined. Ms. Marti, member of the management team at the Grand Hotel Zermatterhof:

"The feedback from our guests has been very positive. Many describe the new spa as calm, clear, and soothing – without being overwhelming. The atmosphere, which allows space for relaxation and consciously slows things down, is particularly appreciated. For us, this is wonderful confirmation that 'Vita Borni Alpine Wellness' offers exactly what many people are looking for today: a place to arrive and unwind."

The new spa thus speaks not only of wellness, but also of a zeitgeist: the desire for silence, concentration on the essentials and a conscious use of energy – right in the heart of a lively mountain village.

«Vita Borni» -
Regeneration, grounding
and a return to
natural sources of energy.

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Zermatt Tourism

The revised destination strategy is taking shape.

As part of the revision of the destination strategy, the members of the strategy group met at the end of January for an in-depth workshop.

The revision process is being led by the renowned strategy consulting firm Hanser Consulting AG from Zurich. Based on the first three workshop days in the fall, a first draft was presented to the members at the first meeting of the new year.

A revised strategy was presented. The focus was on further developing and refining this initial draft.

An important part of the meeting was the inclusion of the results from the population survey, which was sent to all households in Zermatt, Täsch, and Randa last December. A total of 1,067 people completed the survey, thus contributing to the revision process.

The results will be communicated to the public together with the presentation of the revised destination strategy during the first half of 2026.

[The strategy group gives the green light for the Ski World Cup.](#)

An interim success can already be announced following the January workshop: The members of the strategy group unanimously voted in favor of hosting Ski World Cup races on the renovated course at Gornergrat starting in the second half of March 2028. The destination is now awaiting the final date set by the International Ski and Snowboard Federation (FIS) in order to finalize plans together with the national



Swiss-Ski and a ski federation to form- to take the next steps with the Local Organising Committee (LOC).

The basis for this decision was laid by a specially formed working group investigating the feasibility of hosting Ski World Cup races in our destination. Extensive assessments in all relevant areas led the working group to recommend that the strategy group support this flagship event.

Background: The FIS and Swiss-Ski have given assurances that two men's speed races can be held on the renewed Gornergrat slope in the second half of March each year from 2028 to 2034.

The Zermatt – Matterhorn strategy group will meet for its next workshop on March 9, 2026.

Zermatt Tourism – Column

Zermatt has delivered



Dear insiders

Saturday evening, two weeks before the 2025 Bike World Championships: The starting list for the World Championship Short Track is here. It includes: the absolute The world's elite mountain bikers. And yet, at that very moment, not a single one had even arrived in Zermatt. Not a single one had even brought their own Stecken a wild mix of building materials and knee-high grass. But in their hands, a concrete plan.

What followed was a feat of strength, the likes of which only Zermatt could probably manage. In 14 days, a world-class short track was created – without any testing, event, without experience in comparable races.

Tuesday afternoon, one week before the Race: The Swiss U23 women tested For the first time ever, sections of the route are partially completed. The bridge over the Vispa was still missing. But when the first bikes flew over the trails, it was clear – it can work. The project culminated in a 2-day World Cup in Zermatt style: premium, sporty, successful – crowned by a Swiss victory.

This was made possible by clever synergies: for example, the track construction in connection with the rubble disposal site of the Blatten Reservoir construction site. Infrastructure was cleverly planned and made usable for future events such as the STM, and organizational groundwork from the Matterhorn Cup and the Alpine Speed Opening paid off – be it in approaches to the logistics concept or in personnel constellations.

After initial hesitation, the village pulled together: local helpers, 6 restaurants, alphon enthusiasts, Matterhorn drummers, Bike Club Mattertal, the Zermatt school – everyone participated.

Zermatt has proven once again: The success of this destination is not solely due to the Matterhorn. It is owed to the cohesion within the destination, the commitment to the cause, the premium mindset, and the pursuit of the best possible result. That is what makes Zermatt special and successful. Thank you, Zermatt – here's to many more projects in the Zermatt style.

Fabrizio Gull, Head of Destination Service, Zermatt Tourism

Gornergrat Railway

When the familiar becomes newly experienceable

The NostalChic Class of the Gornergrat Railway (GGB) focuses on slowing down and history.

A restored 1960s car, personal guidance, and culinary highlights shed new light on one of the most famous routes in the Alps. Almost as if you were completely alone on the mountain.

A day with character

The day begins in the village with an aperitif and a short walk through old Zermatt. Accompanied by a concierge, the route leads past well-known and lesser-known places, supplemented by information on the history of the village and the railway.

Afterwards, the journey continues in a historic carriage towards Gornergrat. Without queuing and with a guaranteed window seat, guests take their seats in the warm, cozy carriage with its living room atmosphere.

An exclusive stopover – only for the NostalChic Class

On the way to the Gornergrat, there is a stop at a location where the train does not normally stop. This moment offers an opportunity for an undisturbed view of the mountain landscape, far from the hustle and bustle and crowds of visitors.

The journey continues to the Gornergrat, where a panoramic view of the surrounding four-thousand-meter peaks unfolds. Guests are free to spend their time there as they wish. In addition to enjoying the view, they can also take advantage of the available amenities before continuing the journey towards Riffelalp.

Enjoyment with a view

On the Riffelalp, the experience is rounded off with a four-course meal including wine pairings, served with a direct view of the Matterhorn. Afterwards, a short walk through the larch and Swiss stone pine forest leads back to the train station. From the station, the nostalgic carriage takes you back to Zermatt, where the concierge bids farewell to the guests after an unforgettable day, filled with impressions that will linger long in the memory.

High satisfaction as a quality indicator

Since the introduction of the NostalChic Class, the feedback has been consistently positive. Guests particularly appreciate the personalized service, the relaxed pace of the day, and the harmonious blend of history, landscape, and cuisine. This feedback is not only confirmation for GGB but also the foundation for their work. The program was developed in collaboration with guests from the outset, and their feedback is continuously incorporated into its further development. This ensures that the offering remains high-quality, authentic, and closely aligned with guest expectations.

NostalChic Class:

Deceleration and

History in

restored car.



Every Wednesday until April 8, 2026

The NostalChic Class is offered every Wednesday until April 8th. It includes a personal concierge who not only provides facts but also creates connections – to the railway, the region, and to bygone eras.

Further information:

gornergrat.ch/nostalchic
The historic vehicle can also be used **exclusively outside of the regular schedule**.
Inquiries to: railcenter@gornergrat.ch



Zermatt Mountain Railways

Cervino The One – Strengthening the international Connection between Zermatt and Cervinia

In recent years, Zermatt Bergbahnen has continuously invested in expanding the Matterhorn Glacier Paradise summit experience with the construction of the modern 3S cable cars Matterhorn Glacier Ride I and II.

With the commissioning of the Matterhorn Glacier Ride II, the connection between Matterhorn Glacier Paradise and Testa Grigia, the final element of the complete cable car connection between Zermatt and Cervinia – the Matterhorn Alpine Crossing – has been realized. Investments are also being made on the Italian side in new facilities and strategically important projects.

With the Cervino The One project, presented at the end of August 2025, Cervino SpA announces a significant upgrade of the international connection between Zermatt and Breuil-Cervinia.

Cervino The One is the name of the railway project that will take you from the center of Breuil-Cervinia to Plateau Rosa in just over fifteen minutes. The new system will connect Testa Grigia. Modern 3S cable cars from Leitner, already successfully operated by the Zermatt mountain railways, will be used. The new system is designed in two sections and will have an intermediate station in Plan Maison.

Construction is scheduled to begin in June 2026.

Cervino The One also includes the upgrade of the arrival areas. Especially in Breuil-Cervinia and Plan Maison.



Station Plan Maison at 2,550 m above sea level.

Federico Maquignaz, President of Cervino SpA



Breuil-Cervinia station at 2,050 m above sea level.



Plateau Rosa station at 3,480 m above sea level. M.

In a conversation with Federico Maquignaz, the president of Cervino SpA, we asked for background information: **What were the motivations for the conception and realization of the large-scale project Cervino The One?**

The Cervino The One project arose from the desire to increase the capacity limits of the existing single-track cable car connection between Plan Maison and Plateau Rosa/Testa Grigia. Over the years, the international connection between Zermatt and Cervinia has become increasingly important, so that the existing infrastructure, especially at this altitude, became an operational constraint. The new solution makes it possible to improve the reliability and continuity of the cable car service, better manage passenger numbers, and optimize the operation of the facilities, while simultaneously ensuring greater resilience and stability in the face of typical high-altitude weather conditions.

Leitner was awarded the contract for the construction of the new 3S cableway. The system is based on proven technology that is already widely used in high mountain regions. It impresses with its high reliability, large transport capacity, and stable operation even under demanding weather conditions. Furthermore, it offers our guests a very comfortable ride.

Will guests have to expect restrictions on the cable car connection between Breuil-Cervinia and Plateau Rosa / Testa Grigia during the construction phase?

No disruptions to service are expected during the construction phase. The work will be planned to ensure uninterrupted operation. Of course, some disruptions related to the construction work may occur. However, we will strive to minimize the impact on the guest experience.

The need for a dual route also stems from the goal of making the mountains accessible 365 days a year by creating a more robust, continuous, and consistent connection. This aligns with a strategy of enhanced accessibility and utilization of the area, which can offer guests a more comprehensive, emotional, and high-quality experience.

Will there also be restaurants in addition to railways? Or are there any other offers planned?

Yes. The Cervino The One project includes not only the construction of a new 3S cableway. It also includes the upgrade of the Plan Maison and Breuil-Cervinia stations and their arrival areas.

This includes new offerings, premises and areas for restaurants and shops, with the aim of improving the overall experience and sustainably upgrading the affected areas.

Given the strategic importance of the Cervino The One project, regarding the project for Cervinia, the Valle d'Aosta and cross-border tourism, we asked Federico Maquignaz:

What is the current project status? When will construction begin?

The project is finalized. Cervino SpA is currently awaiting the necessary permits, which should arrive during the summer, so that work can begin according to the planned schedule.

What are the further construction phases and the project timeline?

Work is expected to begin in June 2026 on Plan Maison and in the Testa Grigia area / Plateau Rosa. Implementation will take place in successive phases, planned to take into account seasonal conditions and the construction challenges of high-altitude terrain. The current goal is to inaugurate the facility by December 2029 while simultaneously ensuring the highest standards of safety and quality.

How does the new railway fit into the region's long-term strategy?

Cervino The One is part of a comprehensive strategy of infrastructure investments in recent years. Projects such as Sky Way Monte Bianco, Cervino The One, and La Stella di Pila are concrete examples.

Examples of a structured development plan. These are investments embedded in multi-year plans, aiming to keep pace with the best international Alpine resorts and to improve infrastructure, accessibility, and the quality of services. Cervino The One makes a direct contribution to this endeavor by strengthening its international connections and making its infrastructure more modern, efficient, and competitive in the long term.

For what reason did you choose to build-

Did they decide on the same 3S cable cars from Leitner as those in use in Zermatt between Trockener Steg and Testa Grigia?

Following an official tender process in which Leitner and Doppelmayr participated, er-

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Zermatt Tourism

Official WhatsApp channels of the destination: Guidance on correct and efficient use

The switch to the Matterhorn Info and Matterhorn Alert WhatsApp channels for internal destination communication has proven successful. Zermatt Tourism is taking stock and would like to remind you of a few key points in this article to ensure the correct use of both WhatsApp channels.

Zermatt Tourism has the mandate to provide the permanent population and the destination's service partners with information via internal channels in everyday life as well as in the event of extraordinary occurrences, so that they can orient themselves and organize accordingly.

As of September 1, 2025, Zermatt Tourism, together with its service partners, has decided to take new approaches to tools for internal destination communication and to handle this primarily on the two WhatsApp channels Matterhorn Info and Matterhorn Alert.

These two WhatsApp channels are for one-way communication between the five major service partners: Zermatt Tourism, Zermatt Bergbahnen AG, Gornergrat Bahn / Matterhorn Gotthard Bahn, the local municipality, and the Burgergemeinde (citizens' corporation). Subscribers cannot access these channels.

Write in the text, but react to individual items using emojis.

Anyone who hasn't subscribed to both channels yet has, can do that with the following two QR codes. Please catch up on the codes:



MATTERHORN
INFO



MATTERHORN
ALERT

Quick guide to subscribing: 1. Scan the QR code 2. Click on "Follow channel" 3. In the top right corner, mute or unmute notifications using the bell icon.

Absolutely crucial

When subscribing to a channel for the first time, or during ongoing use, the notification icon (bell) in the top right corner of the channel must be manually activated to receive new messages via push notification and ensure that messages are not missed by individual users. The individual channels can be found in the WhatsApp app in the "News" section at the bottom left, under "Channels".

displayed.

Since September 1st, 5,300 users have subscribed to the Matterhorn Alert channel. The Matterhorn Info channel has 3,200 users. The experience-

Performance data from the first five months shows that these new tools are very well received.

The service partners achieve a much wider reach with their information to the population, reaching more people in the destination. Furthermore, the response rate for inquiries regarding room availability, competitions, etc., is higher than with previous tools.

The service partners have therefore, and for the reasons already mentioned in previous communications regarding this change, jointly decided to continue using these two channels as communication tools.

The service partners continue to strive to make the information available in both channels as promptly, attractively, and efficiently as possible.

For questions or suggestions, the public and service partners are welcome to contact media@zermatt.swiss.

info

The Zermatt newsletter has been available since September 1st.

Tourism (internal announcement), the hazard app, and the SMS service have been discontinued. What information within the destination was of course retained:

the present and proven village newspaper «Zermatt Inside».

