

MANOHAR MEMORIAL (P.G.) COLLEGE, FATEHABAD

STUDENT SATISFACTION SURVEY REPORT: 2020-21

Internal Quality Assurance Cell of college had made efforts to conduct Student satisfaction Survey (SSS) which is mandatory for any institution to keep it updated and to collect the needs of students and society.

Objective: The objective of this exercise is to trace the impact of all the efforts made by the institution for the stakeholders. The institution intends to enhance its benefits to reach all the stakeholders. This feedback is collected and analyzed. Based on the opinions of the stakeholders, further action is taken by the feedback committee.

Methodology: IQAC had created its own questionnaire to collect feedback from students of session 2020-21. This is done by filling of online feedback Google form. Institute had collected and analyzed the feedbacks from stakeholders. Total 229 students of under graduate and post graduate classes took part in it. The online feedback form for students circulated online and collected by the IQAC. The analysis report circulated among Feedback Committee and the staff members through the IQAC and uploaded on website of college

Based on the feedback, the action taken is illustrated in the following table:

Sr. No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The syllabus was covered in the Classes timely.	29	107	51	24	18
2	The Teachers were prepared for their classes.	36	123	38	16	16
3	The teachers were able to communicate with students.	47	125	30	14	13
4	The teachers' approach was good to their teaching.	48	110	42	16	13
5	The internal evaluation process was fair.	24	120	52	18	15
6	Assignments were given by teachers for evaluation and internal assessment.	49	122	35	14	9
7	The Institute takes interest in promoting internship, student exchange through activities.	28	108	53	17	23
8	The Institute organizes sports and cultural activities at college level.	36	100	49	21	23
9	The Institute provides multiple opportunities to learn and grow.	25	101	62	23	18

10	The Teachers inform you about your capability enhancement and future planning.	38	103	42	26	20
11	Teachers were appointed as mentor to you.	32	107	51	22	17
12	Teachers were able to identify your weakness through mentorship.	29	95	58	27	20
13	Teachers illustrate the concepts in classes through examples.	51	109	42	14	13
14	Teachers encourage you to participate in extracurricular activities.	34	116	42	21	16
15	Teachers help you to improve soft skills and Personality Development.	32	113	43	22	19
16	Institute takes interest in cleanliness and environment issues.	41	117	38	15	18
17	Institute provides facility to learn through ICT/multimedia/online learning.	19	114	44	28	24
18	Teachers use ICT tools/LCD projectors to their teachings.	19	68	44	50	48
19	Institute Library has sufficient number of books and journals for students.	29	103	48	22	27
20	Institute provides facilities for students to participate in university games/sports.	26	117	42	24	20
21	Overall Teaching-Learning process of Institution is very good.	40	110	40	20	19

Analysis Report:

From the above responses obtained from students, it is observed that more than 70 percent of students are satisfied from Teaching-Learning process of college. Students have felt that college library have not sufficient number of books. Students are satisfied by evaluation and internal assessment process of institution. College has to work on mentorship of students and career guidance. Also, college will make efforts to improve in all categories which are directly and indirectly related to its stakeholders' i.e. Students, Teachers, Alumni and Society.

**Chairperson
Internal Quality Assurance Cell**